

Loremi Tours Inclusive and Accessible Tourism Policy

1. Purpose

Loremi Tours is committed to promoting inclusive tourism that ensures **equal access, participation, and enjoyment for all travelers**, including people with disabilities, the elderly, families with young children, and others with specific needs. This policy reinforces our belief that tourism should be a **shared experience for everyone**, reflecting our values of respect, dignity, and community empowerment.

2. Scope

This policy applies to all Loremi Tours operations — including tours, homestays, community experiences, and partnerships with local service providers. It guides our staff, community hosts, guides, and partners in upholding inclusivity and accessibility in all aspects of service delivery.

3. Policy Statement

Loremi Tours is dedicated to making our travel experiences as **inclusive, safe, and accessible as possible**. We strive to eliminate barriers that limit participation by individuals with disabilities and ensure that everyone can enjoy our cultural, environmental, and community-based tourism experiences with dignity and comfort.

4. Objectives

- To identify and promote destinations and experiences that are accessible to people with disabilities.
- To build the capacity of our staff, guides, and community hosts to provide inclusive and respectful service.
- To collaborate with partners and local authorities in improving accessibility standards within the tourism sector.
- To raise awareness on inclusive tourism within local communities.

5. Implementation Measures

a. Accessible Destinations and Activities

- Prioritize and promote **destinations with accessible infrastructure**, including pathways, washrooms, and accommodation.
- Collaborate with community partners to **adapt experiences** (such as culinary, cultural, and storytelling sessions) to suit guests with varied abilities.
- Continuously assess and document accessibility features at our destinations to inform guests and improve planning.

b. Inclusive Training and Capacity Building

- Provide **ongoing in-house training** for community guides and hosts to enhance their skills in customer care, guiding, sustainability, and accessibility.
- Ensure that staff understand how to **support guests with diverse needs**, including physical, sensory, and cognitive disabilities.
- Encourage and support participation in external training programs such as the **Travelife online courses** on guiding and sustainability.

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c. Communication and Guest Engagement

- Offer **clear and accessible communication** in both digital and print materials regarding accessibility options at our destinations.
- Encourage guests to share their specific needs in advance to allow for proper preparation and personalized service.
- Maintain respectful, person-centered interaction with guests with disabilities, ensuring their comfort and dignity at all times.

d. Collaboration and Advocacy

- Work with **local tourism stakeholders** to promote accessible infrastructure and awareness.
- Support community-based initiatives that advance inclusive tourism and encourage the participation of people with disabilities in tourism employment opportunities.

6. Monitoring and Continuous Improvement

- Conduct regular assessments of accessibility standards across all Loremi Tours operations.
- Gather feedback from guests and partners to identify areas for improvement.
- Review this policy biennially to integrate new best practices and innovations in accessible tourism.