

Privacy Policy

Loremi Tours is committed to protecting the privacy and security of all personal information collected through our website, in person, or by any other means. This Privacy Policy explains how we collect, use, store, and protect your personal data, whether obtained online via <https://loremitours.com/>, by phone, email, written forms, or face-to-face interactions.

We may occasionally provide links to external websites, including those of our partners and service providers. Please note that these sites are not governed by this Privacy Policy, and we encourage you to review their respective privacy statements to understand how they handle personal information.

Our Privacy Commitment

At Loremi Tours, we handle all personal information with care, confidentiality, and integrity.

Our promise to you:

- We safeguard your information according to strict standards of security and confidentiality.
- We only collect information necessary to deliver quality services, manage your travel arrangements, and communicate relevant updates or offers.
- Access to customer data is restricted to authorized employees trained in data protection.
- We do not share your personal information with third parties unless required by law or with your explicit consent.
- When we work with third-party service providers (e.g., accommodation or transport partners), they must comply with our privacy standards and may be audited for adherence.
- We strive to keep your information accurate and up to date. You may contact us anytime to review, update, or correct your personal details.

Information We Collect

We collect personal information in two main ways:

1. Information Collected Through Our Website

When you visit our website or contact us online, we may collect:

- Personal details such as your name, address, email, phone number, and travel preferences.
- Technical data, including your IP address, browser type, and site usage information.
- Communication history and preferences when you submit inquiries or sign up for updates.

2. Information Collected Through Other Means

When you contact us in person, by phone, email, or through physical forms, we may collect:

- Contact and travel information required for bookings, quotations, or inquiries.
- Passport, visa, or medical details necessary for travel arrangements (only where applicable and with your consent).
- Payment information used solely for secure transaction processing.

We do not knowingly collect personal data from children under 13 years of age. If you are under 18, please do not provide personal information without the consent of a parent or guardian.

How We Use Your Information

We may use your personal information to:

- Process and manage travel bookings, inquiries, and related services.
- Communicate updates, offers, and service information (only with your consent).
- Improve our products, services, and overall customer experience.
- Personalize communication and tailor services to your interests.
- Comply with legal obligations and enforce our terms of service.

We never sell, rent, or trade your personal information to third parties.

Cookies and Website Analytics

Our website uses cookies to enhance your browsing experience and help us understand visitor activity. Cookies are small files stored on your device to remember preferences and improve functionality. You can disable cookies through your browser settings, though this may limit some website features.

We may also use analytics tools to track website performance and visitor behavior to improve our services and user experience.

Data Security

Your personal information whether collected online or offline is stored securely and accessed only by authorized personnel. We employ appropriate technical and organizational measures to prevent unauthorized access, alteration, disclosure, or loss of your data.

International Data Transfers

As part of the global travel industry, your personal data may be transferred and processed outside Uganda to facilitate international travel arrangements. By communicating with us, you consent to such transfers, which will always comply with this Privacy Policy and applicable data protection laws.

Policy Updates

LOREMI TOURS may revise this Privacy Policy periodically to reflect updates in our practices or legal requirements. Any changes will be posted on our website with the revision date clearly indicated. In the case of significant updates, we will notify you as required.

We will not use your personal data in a way that materially differs from what was stated at the time of collection without your prior consent.

Comments and Questions

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us:

LOREMI TOURS

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 <https://loremitours.com/>